Consequences of Bad Software

- Wasted time and/or money
- Aggravation
- Legal problems
- Injury / death

Measures of Good Software

External Measures
- Correctness
- Usability
- Security
- Efficiency

Internal Measures
- Maintainability
- Portability
- Testability

Management's Measures
- Return on investment

Types of Software

- Commercial vs. custom vs. Open Source

- Plugins vs. standalone

- Human interactive vs. embedded

- Single user vs multi user

- Graphical interface vs text interface

- Networked vs unnetworked